# Who can I talk to?

Use this document to find local and national support in a variety of areas.



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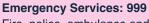


Young People (p.5)



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### 24-hour Helplines



Fire, police, ambulance and coastguard

**NATIONAL DOMESTIC** 

**VIOLENCE HELPLINE:** 

0808 2000 247

Helpline for women

and their supporters

NHS: 111

and advice

CHILDLINE: 0800 1111 Free 24-hour counselling service for children and young people

Non-emergency medical help

#### **SAMARITANS: 116 123**

Free confidential emotional support to people in distress or feeling suicidal

#### Rapid Response (MHRRS): 0300 304 0078

Urgent response service for people who feel they are in mental health crisis.

### **ACCIDENT & EMERGENCY:**

#### 01273 696955

Royal Sussex County Hospital, Eastern Rd

#### SUSSEX MENTAL **HEALTHLINE:**

0800 0309 500

Helpline offering support and information.

**Disability Services** 

experiencing domestic violence



01273 772289 | info@amazesussex.org.uk amazesussex.org.uk

For disabled children and young people in Sussex, and their parent carers.

#### **Brighton & Hove Speak Out**

01273 421921 | Brighthelm Centre, North Road, BN1 1YD

#### bhspeakout.org.uk

Supports adults with learning disabilities to speak up and be heard.

#### Carousel

01273 234734 | enquiries@carousel.org.uk

#### carousel.org.uk

Development and projects for learning disabled people in the arts.

### **East Sussex Vision Support**

01323 832252 |

info@eastsussexvisionsupport.org

#### eastsussexvisionsupport.org

Supporting local people with sight loss, in association with East Sussex Vision Care.

### **Grace Eyre**

01273 201900 | 36 Montefiore Road, BN3 6EP | enquiries@grace-eyre.org

#### grace-eyre.org

Supporting people with a learning disability and autistic people to live the lives they want to.

#### Mencap

01273 234759

#### mencap.org.uk

Work with people with a learning disability to support them to lead full lives.

#### Parent Carers' Council (PaCC)

01273 234862 | admin@paccbrighton.org.uk paccbrighton.org.uk

Forum for parent carers of children and young people 0 to 25 with SEND which work to help improve local services and support.

#### **Possability People**

01273 894040 | Montague House, BN2 1JE hello@possabilitypeople.org.uk

### possabilitypeople.org.uk/our-services

Services and advice for disabled people and those living with health conditions.

#### **Shopmobility**

01273 323239

#### possabilitypeople.org.uk

Low-cost scooter and wheelchair hire.



### Drugs & Alcohol



**Cascade Creative Recovery** 07512 639 758 | Brighthelm Centre, North Road, BN1 1YD cascadecreativerecovery.com Peer-led charity whose mission is to empower people to find and sustain recovery from

**Change Grow Live Brighton** & Hove Recovery Service 01273 731900

changegrowlive.org/brighton-

Support for those affected by substance misuse, offer one to one interventions, group work, clinical interventions and talking therapies.

**Keys Community Detox** 0800 634 9638

kevsuk.ora

Holistic community-based Christian detox and recovery programme for those struggling with drug and alcohol addictions.

**RU-OK? Substance Use** Service

01273 293966

brighton-hove.gov.uk/ru-ok

Free advice, guidance, support and information on drugs. alcohol and sexual health. Referrals through online referral form or telephone.

#### Food

substance misuse.



**Brighton & Hove Food Partnership** 01273 234810 | info@bhfood.org.uk bhfood.org.uk

Providing a range of food activities that connect people and transform lives. A list of food banks can be found on the website.

A cookery school where classes with chefs

cookery groups for health and wellbeing.

and food experts support community

**Food Matters** 

01273 234781 | info@foodmatters.org

Brings communities together to influence the food system.

**Brighton & Hove Local Discretionary Social Fund** 

01273 293117 for foodbank referral ldsf@brighton-hove.gov.uk

brighton-hove.gov.uk/benefits

Helping people in a crisis or emergency, or to live independently in their own home, without the need for further care. Available to vulnerable residents of Brighton & Hove.

foodmatters.org

**Unemployed Centre Families Project** 

01273 601211 | 6 Tilbury Place, BN2 0GY Welfare rights advice line: 01273 676171

bucfp.org

Practical support and advice, free IT access, crisis food, laundry, and more.

### **General & Emotional Support**



**Assert Brighton & Hove** 01273 234850

**Community Kitchen** 

01273 234810

bhfood.org.uk

assertbh.org.uk

Support for autistic adults who identify with Asperger Syndrome or HFA.

**BHCC Access Point** 01273 295555

brighton-hove.gov.uk/adultsocial-care

Information and advice about adult social care services in Brighton & Hove.

**The Carers Centre for Brighton & Hove** 

01273 746222 | info@thecarerscentre.org

thecarerscentre.org Charity supporting unpaid carers from the age 6+.

**Community Transport** 01273 677559

bhct.co.uk

Accessible, affordable transport for groups and individuals with mobility difficulties.

**Crossroads Care** 01273 234021

esbhcrossroads.org.uk

Providing reliable, quality respite care to enable carers to take a well-earned break.

**Cruse Bereavement Support** 

01273 234007 | eastsussex@cruse.org.uk cruse.org.uk

Information and counselling for bereaved people and opportunities for social contact. **Domestic Abuse Specialist Service at Victim Support** 0300 323 9985

victimsupport.org.uk/resources/brighton-and-hove-domesticabuse-specialist-service

Support to survivors and those affected by domestic abuse and racism.

**Impact Initiatives** 

01273 322940 | 69 Ship Street, BN1 1AE

impact-initiatives.org.uk

Support for children, young people and adults to live healthy and fulfilling lives.

Pathways to Health

01273 234766 | info@pathwaystohealth.org.uk pathwaystohealth.org.uk

Community acupuncture service supporting people and their families in recovery from issues with mental health and substance misuse.

Safe In The City

01273 290000 | hello@bhct.co.uk brighton-hove.gov.uk/ community-safety-partnership Support for people experiencing anti-social behaviour, hate incidents or domestic violence.

The Saturn Centre (Sussex SARC, Sexual Assault Referral Centre)

0330 223 0099 | mhl.saturncentre@nhs.net

saturncentre.org

Free confidential healthcare & support to anyone aged 14+ in Sussex that has experienced unwanted sexual experiences.

**Together Co** 

01273 775888 | The Lanes, Nile House, Nile St, BN1 1HW togetherco.org.uk

Connecting people to reduce isolation & improve wellbeing. Victim Support 0808 168 9111

victimsupport.org.uk/resource s/sussex

Practical and emotional support for people affected by crime.



### Health & Sexual Health



#### **Emergency NHS Dental Service**

Brighton & Hove emergency dental service - out of hours (only call from 5.30pm weekdays & from 9.00am weekends) 03000 24 25 48

If you don't have a dentist, use NHS 111.

### **Healthwatch Brighton & Hove**

01273 234040 |

office@healthwatchbrightonandhove.co.uk healthwatchbrightonandhove.co.uk

Independent champion for those using health and social care services.

#### **Practice Plus Brighton Station Health** Centre

0333 321 0946 | 84-87 Queens Road, BN1 3XE | brightonstationgp@nhs.net practiceplusbrightonstation.nhs.uk GP surgery and walk-in centre.

**Sexual Health and Contraception** (SHAC) - Brighton & Hove Service 01273 523388 | Morley Street, BN2 9RE brightonsexualhealth.com

Free, confidential service.

#### **Terrence Higgins Trust**

01273 764200 | 61 Ship Street, BN1 1AE tht.org.uk/brightonandhove

Confidential support and counselling on HIV and other sexual health issues, free HIV/STI testing and condoms.

### Homelessness & Housing



#### **ACORN**

07871 715 693 | brighton@acorntheunion.org.uk acorntheunion.org.uk

A membership organisation and network of low-income people organising for a fairer deal for our communities.

#### **Arch Healthcare**

01273 003930 | School Clinic, Morley Street, BN2 9DH archhealthcare.uk GP surgery for those

experiencing homelessness or housing crisis.

#### **BHT Sussex**

01273 645455 | 144 London Road, BN1 4PH | enquiries@bht.org.uk

bht.org.uk

Advice, information and legal representation on housing and accommodation.

### **The Clock Tower Sanctuary**

01273 722353 | Wenlock House, 41-43 North Street, BN1 1RH

#### thects.org.uk

Day centre for young people aged 16 - 25 years old experiencing homelessness.

#### **First Base Day Centre**

01273 326844 | St Stephen's Hall, Montpelier Place, BN1 3BF | first.base@bht.org.uk

## bht.org.uk/services/homeless

Advice, food, showers, clothes, laundry & group activities.

#### **Justlife Foundation**

0300 123 1550 | scp@justlife.org.uk

justlife.org.uk

Provides community-focused activities for people moving away from homelessness.

#### **Lawstop Solicitors**

01273 109566 | 25 Old Steine, Brighton, BN1 1EL

#### lawstop.co.uk

Legal aid law practice providing legal representation and advice in housing, community care and public law.

#### **Project Antifreeze**

01273 774140 | 37 Portland Road, BN3 5DQ

#### offthefence.org.uk/antifreeze

Practical support for people experiencing homelessness.

#### **Street Support Network**

brightonandhove@streetsupport.net

#### streetsupport.net/brighton-and-hove

Connecting people and organisations to tackle homelessness in Brighton & Hove.

#### **Sussex Emmaus**

01273 426475 | contact@emmausbrighton.co.uk | Drove Road, Portslade, BN41 2PA

#### emmausbrighton.co.uk

Supporting people to work their way out of homelessness, providing a home for as long as someone needs it.

### Lesbian, Gay, Bisexual, Transgender & Queer (LGBTQ+)



#### **Allsorts Youth Project**

01273 721100 | 69 Ship Street, BN1 1AE info@allsortsyouth.org.uk

#### allsortsyouth.org.uk

LGBT+ youth and family services available across Sussex and online.

#### **The Clare Project**

07464 229 395 | info@clareproject.org.uk clareproject.org.uk

Registered charity run by and for trans, non-binary and intersex people in Sussex.

#### Mindout

01273 234839 | info@mindout.org.uk mindout.org.uk

Mental health and wellbeing services for lesbian, gay, bisexual, trans and queer people.

#### RISE

07563 389 482 | LGBT@riseuk.org.uk riseuk.org.uk

Specialist support and refuge for LGBTQ+ people experiencing domestic abuse.

#### **Switchboard**

01273 234009 | info@switchboard.org.uk

Helpline: 01273 204050

#### switchboard.org.uk

Provides targeted health & wellbeing services for LGBTQ people across Sussex.



#### Men



CALM – Campaign Against Living Miserably

0800 58 58 58

thecalmzone.net

Movement against suicide. Emotional support for men and those bereaved by suicide.

#### Mankind

01273 911680 | admin@mkcharity.org mkcharity.org

Therapeutic service for men in Sussex who have been affected by sexual abuse.

#### Men's Advice Line

0808 801 0327

info@mensadviceline.org.uk

mensadviceline.org.uk

Support for men in abusive relationships.

#### Mental Health



**Brighton & Hove Recovery College** 01273 749500 | 42 Frederick Place, BN1 4EA | recoverycollege@southdown.org

southdown.org

Free courses as an educational route to recovery from mental health challenges.

Brighton & Hove Wellbeing Service 0300 002 0060 |

brightonwellbeing@spft.nhs.uk

brightonandhovewellbeing.org

NHS service supporting people from age 4 years upward.

Mind Brighton & Hove

01273 666950 | 51 New England Street,

BN1 4GQ

mindcharity.co.uk

Providing mental health support services across the city and Sussex.

Staying Well Service - Brighton & Hove

0800 023 6475 (Option 3) | 18 Preston Park Avenue, BN1 6HL

uok.org.uk/service/

staying-well-brighton-hove/

Out-of-hours mental health crisis prevention support, 7-days a week, 365 days a year.

**UOK Brighton & Hove** 

0808 196 1768 (Freephone)

uok.org.uk/talk-to-us

Free mental wellbeing support and guidance for the Brighton & Hove community.

The Wellbeing Hub at Preston Park

01273 565049 | 18 Preston Park Avenue,

BN1 6HL

uok.org.uk/service/

the-wellbeing-hub-at-preston-park/

Individual support and group activities to improve and maintain good mental health.

### **Minority Ethnic Communities**



Black and Minority Ethnic Community Partnership

0300 303 1171 | 10a Fleet

Street, BN1 4ZE

bmecp.org.uk

Resource centre which champions the BME community in Brighton & Hove and supports BME communities and their families.

**Brighton & Hove Black History** 

01273 234835

black-history.org.uk

Challenges racism and prejudice by raising awareness of the multicultural history of Britain.

Friends, Families and Travellers

01273 234777 |

fft@gypsy-traveller.org

gypsy-traveller.org

National charity working on behalf of all Gypsies, Travellers and Roma regardless of ethnicity, culture or background. Sussex Interpreting Services 01273 702005 |

info@sussexinterpreting.org.uk sussexinterpreting.org.uk

Free language support for non-English speakers to access local public services.

### **Money & Benefits**



**Brighton & Hove City Council Benefits Service** 

01273 292000 | Bartholomew House, BN1 1PS |

housing.benefits@brighton-hove.gov.uk

brighton-hove.gov.uk/benefits-and-financial-advice

Housing and council tax benefit claims.

**Brighton & Hove City Council Welfare Rights Team** 01273 291116 | welfarerights@brighton-hove.gov.uk |

Bartholomew House, Brighton, BN1 1JE

brighton-hove.gov.uk/benefits-and-financialadvice/

help-and-support/your-welfare-rights

Advice Line Mon, Tues, Wed 10am-1pm.

## Community Advice Support & Education (CASE)

01273 540717 | 4 Crestway Parade, Brighton, BN1 7BL

case-central.co.uk

on low incomes.

Tues - Fri 10am to 2.30pm Various free services for families **Citizens Advice** 

any subject.

0808 278 7815 | Hove Town Hall, Tisbury Road, BN3 3BQ cabrightonhove.org General help and advice on **Job Centre Plus** 

0800 169 0190 | 15 Queen Square, Brighton BN1 3FD

Square, Brighton BN1 3FD
gov.uk/contact-jobcentre-plus

Income support, job seekers allowance and other benefits.

**Money Advice Plus** 

0808 196 3699 | Hove Town Hall, Tisbury Road, BN3 3BQ moneyadviceplus.org.uk

Debt & welfare benefit advice & casework

#### **Moneyworks Adviceline**

0800 988 7037 |Hove Town Hall, Tisbury Road,

moneyadviceplus.org.uk/advice-and-support Advice line for benefits and debt for all residents of Brighton & Hove for one off phone advice. **Possability People Advice Centre** 

01273 894050 |

advice@possabilitypeople.org.uk

possabilitypeople.org.uk/our-services/ advice-information/

Advice, entitlement checks, form filling and challenging decisions.

St. Luke's Advice Service 01273 549203 | Brighthelm

Centre, North Road, BN1 1YD stlukesadviceservice.org.uk

Practical help & advice on welfare benefits, debt & tax credits. Appointment only.



### Training & Employment



National Careers Service 0800 100 900

nationalcareers.service.gov.uk

Information and guidance to help you make decisions on learning, training and work.

National Careers Services 'Job Club' 0800 100 900

brighton-hove.gov.uk/

libraries-leisure-and-arts/libraries/getcareers-information-advice-andquidance **Supported Employment** 

set@brighton-hove.gov.uk

brighton-hove.gov.uk/social-care/healthand-wellbeing/supported-employment

Help for autistic people, or people with a learning disability to find and retain work.

Youth Employability Service

01273 294247 | Montague House, Montague Place BN2 1JE

brighton-hove.gov.uk

Information & guidance to 16- 18yr olds not in training or employment. Up to 25yrs old if facing additional barriers.

Youth Employment Hub

01273 291654

instagram.com/youthemploymenthub

Education, employment and training support for young adults in Brighton & Hove.

### Volunteering



Community Base Volunteer Search 01273 234000

communitybase.org/volunteering

Free listing service for organisations to find volunteers and volunteers to find opportunities.

Community Works Volunteer Centre 01273 234826

volunteer.communityworks.org.uk

Offering a matching and guidance service to people looking to volunteer and organisations involving volunteers.

#### Women



Brighton Women's Centre 01273 698036 | 22 Richmond Place, BN2 9NA

womenscentre.org.uk

Women's support, 50+ group, counselling, psychotherapy, musculoskeletal & housing support, supporting women in the criminal justice system.

**Oasis Project** 

alcohol problems.

01273 696970 | 11 Richmond Place, BN2 9NA oasisproject.org.uk Support for women and families with current or former drug or RISE

01273 622822

riseuk.org.uk

Offering prevention and recovery support services to those who have experienced domestic abuse in Brighton & Hove

Survivors' Network

01273 203380 | 6a Pavilion Buildings, BN1 1EE

survivorsnetwork.org.uk

Helpline, counselling, advocacy and support for survivors of sexual violence and abuse.

### **Young People**



**Little Green Pig** 

01273 234776 | info@littlegreenpig.org.uk littlegreenpig.org.uk

Free creative writing workshops & projects for children and young people across Sussex.

YMCA Downslink Group – Youth Advice Centre (YAC)

01273 624432 | 11 St. George's Place, BN1 4GB ymcadlg.org/what-we-do/support-and-advice/youth-advice-centre-yac

Face to face support via appointment only.

Young People's Centre (YPC)

01273 887886 | 69 Ship Street, BN1 1AE impact-initiatives.org.uk/services/ypc Specialist services, support and activities for young people.

### Other



Brighton & Hove Faith In Action

info@bhfa.org.uk bhfa.org.uk

A multi-faith charity, bringing people from across Brighton & Hove to support the city.

Brighton Philharmonic Orchestra

01273 234801

brightonphil.org.uk

Professional local orchestra, performing an annual season of concerts.

**Community Base** 

01273 234000 | reception@communitybase.org |

113 Queens Road, Brighton, BN1 3XG

communitybase.org

We are an independent charity providing affordable working space to community and voluntary groups and services to the local community. Inspired this document.

#### **Creative Future**

01273 234780 |

info@creativefuture.org.uk

creativefuture.org.uk

An arts organisation supporting underrepresented writers and artists working within arts and health.

## **Digital Brighton & Hove** 0808 196 5885

citizensonline.org.uk/whatwe-do/digital-brighton-andbove/

Helping residents to build digital skills and confidence. We can also provide devices and data to those in need. Grassroots Suicide Prevention

01273 234834 prevent-suicide.org.uk

Empowering people to help save lives from suicide through educating, connecting and

Veritas

01273 234773 |

info@veritas-justice.co.uk

veritas-justice.co.uk

Free and confidential advocacy service supporting victims of stalking in Sussex.



campaigning nationally.